

High Life Highland

High Life Highland (HLH) is a charity registered in Scotland and a company, Limited by Guarantee, wholly owned by The Highland Council (THC), whose purpose is to develop and promote opportunities in culture, learning, sport, leisure, health and wellbeing. The Company was established on 1 October 2011 to deliver a suite of Community Learning and Leisure Services on behalf of THC across the Highlands.

The Company's ambition is to be recognised and respected as the leading organisation in the area for the development and promotion of opportunities in culture, learning, sport, leisure, health and wellbeing.

The main business of HLH is the delivery of a Service Delivery Contract (SDC) for THC across the Company's nine areas of work:

- Adult Learning
- Archives
- Arts
- Leisure Facilities
- Libraries
- Museums
- Music Tuition
- Sport and Outdoor Education
- Youth Work

1. Adult Learning

1.1 The aim of the Adult learning service is to provide and coordinate a range of targeted, local opportunities for adult and family learning which; empower, increase life chances and reduce levels of vulnerability and exclusion in our communities.

1.2 The priorities for the adult learning service are to:

- i) Provide targeted literacy and numeracy a support focussing on Community Planning Partnership priority localities.
- ii) Provide programmes of English language learning for speakers of other languages
- iii) Develop and support digital literacy activities for adults experiencing digital inequality
- iv) Recruit, retain and develop a network of Tutors and Volunteers; and
- v) Widen learning opportunities for targeted groups through supporting and coordinating partnerships.

1.3 The adult learning service is delivered through:

Community based adult learning
Adult Learning Coordinators
Literacy Support Officers
Offender Learning Support Worker
Community Language Assistants
Tutors & Volunteers
Brora Learning Zone

2. Archives

2.1 The aim of the Archives Service is to manage, preserve and promote access to the Highland's records and archives.

2.2 The priorities for the archive service are to:

- i) Conserve and make accessible the Council's archive collections;
- ii) Provide a Records Management Service to all Council services;
- iii) Operate the Highland Archive Centre and three local Archive Centres;
- iv) Provide a learning & outreach service to schools and community groups; and
- v) In partnership, provide a Highland-wide genealogy service.

2.3 The archive service is delivered through:

Inverness Archive and Registration Centre
The Nucleus - Caithness Archive Centre
Skye Archive Centre
Lochaber Archive Centre
A range of new media and web resources

3. Arts

3.1 The aim of the arts services is to provide access to and to promote participation in arts experiences.

3.2 The priorities for the art service are to:

- i) Provide local access to works of Highland, national and international importance;
- ii) Programme the Council's three visual arts galleries;
- iii) Care for and promote the Council's art collection; and
- iv) Create and deliver the Arts Links Programme, a range of arts experiences within the framework of the school curriculum.

3.3 The art service is delivered through:

Exhibitions Unit
Creative Learning Leader

4. Leisure Facilities

4.1 The aim of the leisure facility service is to provide local, specialist venues, staff and activities to promote sport, leisure and learning.

4.2 The priorities for leisure facilities are to:

- i) Provide safe, clean and maintained facilities for public use;
- ii) Provide venues to schools for the delivery of curriculum and after school activities;

- iii) Provide opportunities for casual use by the public;
- iv) Develop and deliver a programme of coach led activities;
- v) Develop and deliver the Highland Learn to Swim programme;
- vi) Develop and deliver Holiday Programme activity for school aged children;
- vii) Provide specialist venues for use by sports clubs;
- viii) Provide specialist advice and guidance to community management committees, groups and sports clubs.

4.3 The leisure facility service is delivered through:

- Stand alone leisure centres with swimming pools
- Stand alone dry leisure centres
- Community schools (6 with swimming pools)
- Community centres
- Private leisure partnership (Aviemore Highland Resort)
- Sports pitches
- Highland Football Academy

5. Libraries

5.1 The aim of the library service is to provide reading and information services to support the educational, cultural and recreational needs of all.

5.2 The priorities for the library service are to:

- i) Work with readers and learners to identify and provide a range of relevant materials and resources;
- ii) Encourage people of all ages and levels of literacy to share and enjoy reading for pleasure;
- iii) Provide a library service to schools;
- iv) Provide alternative methods of service delivery to people who cannot easily access library buildings;
- v) Provide guidance to support both formal and informal learning;
- vi) Work with communities to identify, promote and preserve published material of local importance;

5.3 The library service is delivered through:

- Public libraries
- Joint school/public library/service point
- Staffed school libraries
- Mobile libraries
- Library Support Unit
- Free public access computers
- A range of new media and web resources

6. Museums

6.1 The aim of the museum services is to provide a specialist service that conserves, interprets and celebrates the heritage of the Highlands.

6.2 The priorities for the museum service are to:

- i) Conserve and make accessible the Council's museums collections;
- ii) Provide public access through two regional museums and three local heritage centres and a range of interpretive services;
- iii) Support organised school visits;
- iv) Undertake and promote research;
- v) Recruit, retain and develop a network of volunteers; and
- vi) Provide support to independent museums in the area.

6.3 The museum service is delivered through:

Highland Folk Museum,
Inverness Museum and Art Gallery
Heritage and visitor centres

7. Music Tuition

7.1 The aim of the Music Tuition service is to allow learners across Highland to access formal tuition on a range of orchestral; folk & pop/rock instruments and to participate in group and individual performances

7.2 The priorities for the music tuition service are to:

- i) Provide access to tuition in as many schools and centres as possible across Highland;
- ii) Develop pathways for young people to progress through appropriate performance opportunities at school; area and regional level;
- iii) Maintain and develop a highly skilled team of specialist Instructors and additional staff & volunteers;
- iv) Develop opportunities for excellence through the activities of Highland Young Musicians;
- v) Promote the health, wellbeing & social benefits of music making;
- vi) Support young people's progression from Highland activities into the work of national organisations

7.3 The music tuition service is delivered through:

Music Development Officer
Music Instructors
Highland Young Musicians groups
Additional freelance specialist staff

8. Sport and Outdoor Education

8.1 The aim of the sports service is to increase the number of people taking part in sport and physical activity and to promote progression to club and performance sport.

8.2 The priorities for the sport service are to:

- i) Provide an Active Schools service in every Associated School Group that delivers the targets of the sportscotland funding agreement;
- ii) Develop pathways for young people to progress from school to after school and community sport;
- iii) Recruit, retain and develop a network of volunteers;
- iv) Develop and maintain a range of physical activity and sport opportunities;
- v) Provide specialist development officers for leadership, dance, disability sport and coaching development;
- vi) Provide specialist advice and guidance to sports clubs and organisations; and
- vii) Lead on the development of Community Sport Hubs with sportscotland.

8.3 The sport service is delivered through:

Active Schools Coordinators
 Leadership Programme Officer
 Specialist development staff
 Community Sports Hub Officers
 Movers and Shakers Tutor

8.4 The aim of the outdoor education service is to give people the opportunity to experience outdoor pursuits, adventure sport and understand the landscape and biodiversity of the Highlands. We do this through the provision of activities and learning, and delivery of bespoke training.

8.5 The priorities for the outdoor education service are to:

- i) Deliver a programme of activity to schools, communities and visitors
- ii) Manage the Adventurous Activity Licences for HLH and THC
- iii) Provide oversight of adventurous activity delivered by HLH and HC Education Service
- iv) Provide accommodation to groups and individuals at our bunkhouses at Torrin and Glenfinnan

8.6 The outdoor education service is delivered through:

Outdoor Activities Manager
 Outdoor Activities Officer
 Countryside Ranger Service
 Safety Management Officer

9. Youth Work

9.1 The aim of the Youth Work Service is to empower young people to; **be involved, be heard and be the best that they can be** by supporting wellbeing and learning through the work of specialist staff and the provision of targeted activities.

9.2 The priorities for the youth work service are to:

- i) Provide local youth work which delivers the outcomes of the Highland Youth Work strategy for young people to: be confident - experience new things - make good decisions - speak up for what is right - make life better for others

- ii) Widen opportunities through supporting and coordinating partnerships;
- iii) Support young people to be heard and influence decision making, through a range of democratic structures
- iv) Ensure young people can achieve and attain recognised awards
- v) Engage with young people in need and deliver interventions supporting their wellbeing

9.3 The youth work service is delivered through:

Youth Development Officers
Funding Officer
Youth Convener
Highland Youth Parliament
Local Youth Forums
Scottish Youth Parliament-Highland reps
Young Scot Card
Support to youth clubs/centres/cafes
Supporting Duke of Edinburgh Award groups
A range of youth achievement awards