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| HIGH LIFE HIGHLAND  REPORT TO BOARD OF DIRECTORS  27 August 2019 | AGENDA ITEM REPORT No HLH /19 |

## **CHair/chIEF EXECUTIVE’S UPDATES - Report by Chief Executive**

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| **Summary** The purpose of this report is to provide Directors with information and the opportunity to discuss issues affecting HLH and its work at an early stage.  It is recommended Directors comment on and note the updates. |

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| **1.** | **Business Plan Contribution** |
| 1.1 | This report supports the highlighted Business Outcomes from the High Life Highland (HLH) Business Plan:   1. Sustain a high standard of health and safety, and environmental performance 2. **Implement the Service Delivery Contract with THC** 3. **Improving customer engagement and satisfaction** 4. **Improving staff engagement and satisfaction** 5. **Enhance the positive charity image** 6. Be a trusted and effective partner 7. Achieve sustainable growth across the organisation 8. **Develop health and wellbeing across Highland communities** 9. **Develop and promote the High Life brand** |
| **2.** | **Opportunities for Directors to Represent HLH – Update** |
| 2.1 | Directors were circulated with invites to the following events:   * Highland Adult Literacies Partnership event – 21 June 2019 * Highland Youth Parliament Conference – 24/25 June 2019 * Piping Inverness – 29 June 2019 * Red Hot Chilli Pipers – 5 October 2019 |
| **3.** | **Moray Council** |
| 3.1 | Directors may recall previous approaches by Moray Council to Highland to discuss partnership working which may had led in some form to an HLH involvement in the operation of its Cultural and Leisure Services.  Following a response from The Highland Council that the time was not right at present for such discussions, Moray Council has since issued a market investigation questionnaire to the sector, seeking views of existing operators on preferences relating to the packaging of services for a potential open market contract.  HLH has completed the questionnaire in order to register interest in the process should it proceed.  The completion of the return in no way commits HLH to any future action, it simply ensures that any future information on the subject will be made available to the charity. |
| **4.** | **Lochalsh Leisure** |
| 4.1 | At the time of writing, and following previous updates, Lochalsh Leisure awaits a response from THC on the possibility of a loan facility to enable it to complete works required for a Public Entertainments license, essential before HLH can effect the agreed transfer of operations. |
| **5.** | **Caithness Horizons** |
| 5.1 | The contracts for the agreed capital works are let or close to being let. However, at the time of writing it is not clear when the works will be completed, enabling HLH to take up occupation. A verbal update will be provided at the meeting should new information be available. |
| **6.** | **Implications** |
| 6.1 | Resource Implications – there are no additional resource implications arising from this report. |
| 6.2 | Legal Implications - there are no new legal implications arising from this report. |
| 6.3 | Equality Implications – there are no new equality implications arising from this report. |
| 6.4 | Risk Implications – there are no new risk implications arising from this report. |

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| **Recommendations** It is recommended Directors comment on and note the updates. |

Designation: Chief Executive

Date: 12 August 2019