



You Said, We Did

October 2025

- You said that you would like a wider range of e-book and e-audiobooks. We have invested further in e-content for our customers.
- You said that you would like Makaton Bookbug sessions in Libraries. We have trained staff to facilitate these sessions.
- You said that you would like us to support customers with sensory needs. We are trialling sensory support baskets in our Community Libraries.
- You said that you would like us to support the environment. We are working with partners to offer environmental initiatives like seed libraries in some of our buildings.