



Annual Library Profile 2024-2025

Moray Firth & Dingwall Mobile Library



www.highlifehighland.com

Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas) *. Ward or census information can be found at: http://www.highland.gov.uk/info/695/council_information_performance_and_statistics/575/highland_facts_and_figures

Summary of Library and Services Available

Branch: Moray Firth & Dingwall Mobile Library

Base: Ross Area Base,
Dingwall Community Library,
Dingwall Academy,
Dingwall
IV15 9LT

Driver Tel. 01349 869870
Network Librarian Tel. 01349 869872
Mobile Tel. 07733 300764; 07867 623490

Email address: dingwallmobile.library@highlifehighland.com

Web Address: <https://www.highlifehighland.com/libraries/moray-firth-dingwall-mobile-library/>

Associated School Groups: Charleston Academy ; Culloden Academy ; Glenurquhart High School ; Nairn Academy ; Dingwall Academy

Wards: 12 Aird and Loch Ness ; 13 1Inverness West ; 17 Culloden and Ardersier ; 18 Nairn and Cawdor ; 21 Badenoch and Strathspey ; 5 Wester Ross, Strathpeffer and Lochalsh; 8 Dingwall & Seaforth

Accommodation

Moray Firth and Dingwall Mobile Library provides a 4-weekly mobile library service to schools and communities throughout Inverness-shire, Badenoch and Strathspey, the inner Moray Firth, Inverness-shire, and Ross-shire.

Please note: The mobile library service is currently operating from a temporary vehicle on a 'Collect and Return' service until further notice.

Opening Hours

A detailed timetable is available from the [library website](#) or from library staff.

Mon – Thur - 09:00 – 16:00

Fri – Closed to public for admin

Sat – Closed

Sun – Closed

Accessibility

Car Parking:

N/A

Public Transport:

N/A

Additional information

The mobile library service is currently operating from a temporary vehicle on a 'Collect and Return' service until further notice and there is currently no public access to the mobile library vehicle.

Activities

Regular Children's Activities

Summer Reading Challenge.

Regular Adult Events:

Collect and Return Service

For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you to collect them.

How are we performing?

Moray Firth and Dingwall Mobile Library

	2023-24
Visits	1553
Event Attendance	0
Issues	1187
Events	0

Reference and Local History Collections

(Please tick)	Basic collection	Collection of Area significance	Collection of Highland Significance	Collection of National Significance
Reference Collection				
Local History				

Please visit our website for more information: www.highlifehighland.com

Last Updated May 2024.