

# Annual Library Profile 2022-2023

West Ross Mobile Library



www.highlifehighland.com

# Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas) \*. Ward or census information can be found at: <a href="http://www.highland.gov.uk/info/695/council\_information\_performance\_and\_statistics/575/highland\_facts\_and\_figures">http://www.highland.gov.uk/info/695/council\_information\_performance\_and\_statistics</a>

#### Summary of Library and Services Available

Branch: West Ross Mobile Library

Base: Ross Area Base Gairloch Library Gairloch IV21 2BP

Telephone No:01445 712788Mobile Tel.07733 300762.

Email address: westrossmobile.library@highlifehighland.com

Web Address: <u>https://www.highlifehighland.com/libraries/west-ross-mobile-</u>library/

Associated School Group: Gairloch High School

Ward: 5 Wester Ross, Strathpeffer and Lochalsh

#### Accommodation

The mobile library is based at Gairloch and operates a three-weekly schedule of visits throughout a wide area of West Ross and into Lochalsh. An outline of the schedule is available on the library website.

## **Opening Hours**

- Mon 09:00 17:00
- Tue 09:00 17:00

Wed - 09:00 - 17:00

Thur - 09:00 - 17:00

Fri – Closed to public for admin.

Sat - Closed

Sun – Closed

# Accessibility

#### Car Parking:

N/A

#### Public Transport:

N/A

# Additional information

Stock of Adult and Children's Fiction and Non Fiction books, talking books and DVDS for rental.

## Activities

## Regular Children's Activities:

Summer Reading Challenge during the summer holidays.

Primary school class visits.

#### **Regular Adult Events:**

## **Collect and Return Service**

For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you to collect them.

# How are we performing?

West Ross Mobile Library

|                  | 2021-22 |
|------------------|---------|
| Visits           | 1,643   |
| Event Attendance | 0       |
| Issues           | 5,478   |
| Events           | 0       |

# **Reference and Local History Collections**

| (Please tick)           | Basic collection | Area | Collection of<br>Highland<br>Significance | National |
|-------------------------|------------------|------|---|----------|
| Reference<br>Collection |                  | ~    | ✓   | ✓        |
| Local<br>History        |                  | ~    | ✓   | ~        |

Please visit our website for more information: www.highlifehighland.com

Last Updated May 2022.