

Annual Library Profile 2022-2023

Moray Firth & Dingwall Mobile Library



www.highlifehighland.com

Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas) *. Ward or census information can be found at: http://www.highland.gov.uk/info/695/council information performance and statistics/575/highland_facts_and_figures

Summary of Library and Services Available

Branch: Moray Firth & Dingwall Mobile Library

Base: Ross Area Base,

Dingwall Community Library,

Dingwall Academy,

Dingwall IV15 9LT

Driver Tel. 01349 869870 Network Librarian Tel. 01349 869872

Mobile Tel. 07733 300764; 07867 623490

Email address: <u>dingwallmobile.library@highlifehighland.com</u>

Web Address: https://www.highlifehighland.com/libraries/moray-firth-dingwall-

mobile-library/

Associated School Groups: Charleston Academy; Culloden Academy;

Glenurquhart High School; Nairn Academy; Dingwall Academy

Wards: 12 Aird and Loch Ness; 13 1Inverness West; 17 Culloden and Ardersier; 18 Nairn and Cawdor; 21 Badenoch and Strathspey; 5 Wester Ross, Strathpeffer

and Lochalsh; 8 Dingwall & Seaforth

Accommodation

Moray Firth and Dingwall Mobile Library provides a 4-weekly mobile library service to schools and communities throughout Inverness-shire, Badenoch and Strathspey, the inner Moray Firth, Inverness-shire, and Ross-shire. The vehicle is under 7 tons and came into service in 2012 and carries High Life Highland livery.

Opening Hours

A detailed timetable is available from the library website or from library staff.

Mon – Thur - 09:00 – 17:00

Fri – Closed to public for admin

Sat - Closed

Sun - Closed

| Accessibility |
|---|
| Car Parking: |
| N/A |
| |
| Public Transport: |
| N/A |
| |
| Additional information |
| Vehicle includes accessibility life for wheelchair access. |
| |
| |
| Activities |
| Regular Children's Activities |
| Story reading to nursery classes. |
| Summer Reading Challenge. |
| Moray Firth & Dingwall Mobile Library attends the Belladrum music festival in July / Aug. |
| Regularly attends local summer events and festivals in Inverness-shire. |
| Regular Adult Events: |
| Regular Adult Events. |
| |
| |
| |
| Collect and Return Service |
| For customers who do not wish to browse our shelves in the library, we provide a Collect and Return service. By phoning or emailing your local library, a member of staff will select books for your chosen genre and arrange a convenient time for you |

to collect them.

How are we performing?

Moray Firth and Dingwall Mobile Library

| | 2021-22 |
|------------------|---------|
| Visits | 942 |
| Event Attendance | 0 |
| Issues | 2,692 |
| Events | 0 |

Reference and Local History Collections

| (Please tick) | Basic collection | Area | Collection of Highland Significance | National |
|-------------------------|---------------------|----------|-------------------------------------|----------|
| Reference Collection | | ✓ | ✓ | ✓ |
| Local History | | ✓ | ✓ | ✓ |

Please visit our website for more information: www.highlifehighland.com

Last Updated May 2022