



Annual Library Profile 2019-2020

Helmsdale Library



www.highlifehighland.com

Introduction

Library Profiles are prepared annually for each library within the Highland Libraries network as part of our commitment to service improvement, and to engage with our communities. They serve three main purposes:

- To assist local staff to evaluate the performance of their library in relation to their local community.
- To assist managers to monitor performance and plan service improvements across the wider network.
- To provide a concise document that can be offered to any person or organisation seeking information about a library.

Each library reflects its specific local community, making it unique. Any comparison of statistics such as issue figures must be made cautiously.

Performance and community information is based on library statistics, ward statistics or where available data relating to specific Integrated Learning Communities (Secondary school catchment areas)*. Ward or census information can be found at: http://www.highland.gov.uk/info/695/council_information_performance_and_statistics/575/highland_facts_and_figures

Summary of Library and Services Available

Branch: Helmsdale Library

Address: Community Centre
Dunrobin Street
Helmsdale
KW8 6JX

Telephone No: 01431 821690

Email address: helmsdale.library@highlifehighland.com

Web Address: <https://www.highlifehighland.com/libraries/helmsdale-library/>

Associated School Group: Golspie High School

Ward: 4 East Sutherland and Edderton

Accommodation

Helmsdale Library is located within Helmsdale Community Centre, Helmsdale Library is located centrally within the village of Helmsdale and offers a wide range of services to both the Helmsdale local community and also visitors to the North Highland area.

Opening Hours

Mon - 10:00 - 12:00, 15:00 - 17:00, 18:00 - 20:00

Tue - 10:00 - 12:30

Wed - 10:00 - 12:30

Thur - 10:00 - 12:30

Fri - 10:00 - 12:00, 15:00 - 17:00

Sat - Closed

Sun - Closed

Accessibility

Car Parking:

Small car park for the community centre at the rear of the building.

Cars can also park on Dunrobin Street, opposite the Community Centre building, but this is a main access thoroughfare area for cars and therefore has safety implications.

Public Transport:

Regular A9 daily bus services to the North and South areas, (Wick / Inverness), pass through the village.

Railway Station

Local bus service provision to and from the village three times daily – route covers Golspie, Brora and the Helmsdale area.

Additional information

Lift from rear car park to library level.

Main access into the library is from the Dunrobin Street entrance.

Activities

Regular Children's Activities:

Bookbug Sessions

Free Bookbug Sessions for early years are available in the library, please contact the library staff for more information on the next available session.

Regular Adult Events:

Please visit our website for more information: www.highlifehighland.com .

Last Updated May 2019.

How are we performing?

Helmsdale Library

	2018-19
Visitors	9,477
Events	196
Participants	1,154
Computer Sessions	812
Issues	3,819

Reference and Local History Collections

(please tick)	Basic collection	Collection of Area significance	Collection of Highland Significance	Collection of National Significance
Reference Collection		✓	✓	✓
Local History		✓	✓	✓