

Booking Conditions Cùmhnantan Gleidhidh

- 1 For bookings completed and accepted on behalf of a child or any customer under the age of 18 years, we assume that permission from their parent or guardian has been given to take part in that activity.
- 2 Please send in the appropriate fee for your booking. Please make cheques payable to "Highland Council" and please do not send cash through the post.
- 3 We regret that no refunds will be given, except where we have to cancel an event or activity.
- 4 We reserve the right to cancel any activity but will endeavour to let you know in advance.
- 5 We will send you a booking confirmation email. Please check it to make sure that we have booked you onto the activity of your choice and on the date and time you wish.
- 6 If you are booking in person at one of our facilities we can print you a copy of your booking if you wish.

ABOUT YOUR BOOKING

- 1 To avoid disappointment, please book your activities in advance unless otherwise indicated.
- 2 We will accept applications on a first come first served basis.
- 3 Where activities become full we will introduce a waiting list. If a space becomes available we will let everyone on the waiting list know by email and then fill the spaces on a first come first served basis.
- 4 To help promote our activities, we may wish to take photographs or videos. If you do not wish us to use your images, let us know by ticking the appropriate box on the booking form or online booking page.
- 5 We do not add a surcharge when you make a payment online by debit card or credit card.
- 6 We will encrypt your card details during the payment process and will not store them.

FOR YOUR SAFETY

- 1 For some activities we request that children under 8 attend with a responsible adult. If this is the case we will let you know in the programme.
- 2 Where suitable clothing has been specified for an activity, it is for safety reasons and we ask that you oblige.
- 3 Participation in adventurous activities entails some risk of injury. All of our staff are trained and appropriately qualified to run activity sessions and will at all times work in a way that limits the risk of injury. However please understand that accidents and injuries can happen.
- 4 We expect participants to have a level of physical fitness appropriate for the activity booked. Please let us know when you book of any medical condition which could affect the health and safety of the person taking part.
- 5 All events organised by our staff are covered by our public liability insurance. You may wish to take out personal accident cover in addition to this.
- 6 We reserve the right to exclude people from any of our activities if they display any dangerous or inappropriate behaviour.

High Life Highland would like to send you information about our own products and services and the benefits of being a High Life member by post, telephone, email and SMS. If you agree to being contacted in this way, please tick the relevant boxes.

Post Phone Email SMS

Booking Form Foirm Clàraidh

Booking Information Fiosrachadh Clàraidh



To make it easier to book we've given most of our activities an **activity code**. The code helps you specify exactly which activity you want to book onto – for example where there are multiple days or times, or where you are booking for a number of children or for multiple activities at once. You will find the code on the entry for each activity.

Many activities are extremely popular and fill up quickly so unless the activity is marked 'Drop-in', pre-booking is essential.

PRICING

If you have a **family all-inclusive** High Life membership, the cost of many of the summer activities is automatically included in your monthly payment. You will see the 'all-inclusive' price indicated in **LIGHT BLUE** on each activity – where an activity is marked as **FREE**, it is included in your membership.

If you are a **budget** High Life member, the price per person per activity is indicated in **DARK BLUE** on each entry.

If you are **not** a High Life 'all-inclusive' or 'budget' member the price you pay per person, per activity is indicated in **GREY** on each entry.

PRICES SHOWN ILLUSTRATE: HIGH LIFE ALL-INCLUSIVE / HIGH LIFE BUDGET / NON-HIGH LIFE MEMBER

